CSA7 Customer Advisory Committee 18th meeting — March 1, 2014 La Honda Firehouse ~ 11:07 am

Attendees: Crystal Klingele, Cyrus Yocum, Dante Razzini, David Bevin, Joanne Lehner, Kathleen Bevin, Patricia O'Neal, and Terry Adams

1) December 2013 quarterly meeting minutes

The minutes were approved unanimously.

11:10 Cyrus Yocum arrived

- 2) November/December/January budgets, 2nd quarter capital Improvement expense report
 - Over budget, County did not budget the expenses for the rate increase.
 - Reimbursement from Caltrans still ongoing.
- 3) Capital Improvements, Compliance
 - New permit is posted on County website.
 - Each existing meter has been labeled with their serial # and a picture is taken every time the meters are read for the County to archive and reference if necessary.
 - Still waiting for Bracewell's work description, Patricia will request from Mark again.
 - All meters with leak detectors have been replaced except 25 Memory Lane.
 - 2 flow sensors installed to more accurately monitor water flow rate.
 - TTHM is still high; plant operator will slow down water flow through plant to reduce.
- 4) Annual Meeting (by-laws, 2013 review, 2014 vision)
 - No changes to by-laws
 - 2013 Review;
 - a) Improved leak detection, prevention, and response
 - b) Completed Bracewell contract for first full calendar year
 - c) 2nd outreach to the CSA7 members, 75% complete
 - d) Continued pressure reading program, 50% complete
 - e) Continued meter replacements program (1 remaining)
 - f) Website constructed
 - g) Achieved rate increase
 - 2014 Vision;
 - a) Balance budget; improving income and reducing overhead
 - b) Complete database and pressure reading program
 - c) All meters in working order with leak detectors
 - d) All customers able to use leak detectors
 - e) Over site of Bracewell contract; storage tank inspection and cleaning and mainline flushing program

- f) Complete website
- g) Continue providing drought and compliance information to customers
- h) Regulatory compliance; ongoing concern with TTHM, seismic upgrades to storage tanks and water treatment
- i) Permit conditions; technical managerial financial capacity (TMF) documents approval, watershed sanitation survey by 07-01-14, cross connection control program by 12-31-14
- j) Healthy watershed
- k) Awareness that what goes on your land, goes in the creek, goes in your drinking water

5) Mapping

• The decision was made to individually record any additions and/or corrections to our distribution system maps, and collectively provide this information to the County at such time as they update the existing maps.

6) Website

• Eric Black and sub-committee will continue working on website. Patricia will serve as editor and Heather will approve security of database usage prior to website going live.

7) Drought

- Water master is preparing a letter to all customers if the drought continues.
- Flow gauge is at an all-time low since installed in 1970.
- Interested in tiered billing schedule if water restrictions are required.
- Reminder of upcoming presentation on the drought by Karin Bird and Scott Hayes.
- In response to Fire Chief Ari Delay's query regarding a possible mutual aid meeting of La Honda Fire, CSA7, and the Guild; the members expressed interest in attending.
- 8) Public Comment: Turk Borick was at this meeting
 - Turk agrees with tiered water pricing if water restrictions go into effect.
 - All small water systems in the area having the same TTHM problems.
 - Suggested looking into drought emergency grants.

The meeting was adjourned at 1:40 pm to a date to be determined by the chairperson.

Respectfully submitted,

Crystal Klingele, Secretary